



**When submitting a plant question to Greenline, please include the following information to help us better serve you:**

1. Type and age of plant (when was it planted?)
2. Specific problem or symptoms of problem
3. History of problem (patterns, treatments, etc)
4. Location of plant (soundside, oceanside, oceanfront, Roanoke Island, wooded lot, etc)
5. Environmental conditions (sun/shade, soil composition/supplementation, shelter from wind)
6. Detail any watering habits, fertilizer, herbicide or insecticide applications
7. Have you done a soil test?
8. Include a minimum of 3 photos: where it is planted (location), overall plant including good parts, plant part affected (see more details below)

**Please allow up to a week for a response.**

### Guidance for Submitting a Good Digital Photos

- Submit only digital images that are clear and in focus. Use JPG or PDF, and do not send small size images as we need to zoom in to see details.
- Include 3 to 6 well-focused images that show: (1) the problem in the location (e.g. field, landscape, garden, helpful to see surrounding area) (2) the overall symptoms on the whole plant including healthy areas (3) close-up of the symptoms on an affected plant, including images of both leaf surfaces (top and bottom) if there are symptoms on leaves.
- Try to avoid strong shadows on the photos; outdoor images taken on a cloudy day are best. When taking pictures indoors, try to illuminate the plant from both sides to eliminate shadows in the photo and place on a neutral background.

**Example:**

### Rosemary Problem



Picture 1 - Shows where the plant is situated

Picture 2 - Shows whole plant, including healthy areas

Picture 3 - Shows closeup of problem, there can be more photos here to show individual leaves, insects, etc.